

RECEIVED
CENTRAL FAX CENTER

MAR 01 2006

RESPONSE UNDER 37 C.F.R. 1.116

EXPEDITED PROCEDURE

EXAMINING GROUP 2173

Due Date: March 20, 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison Examiner: Tadesse Hailu
Serial No.: 09/928,601 Group Art Unit: 2173
Filed: August 13, 2001 Docket: SVL920010047US1
Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP
SYSTEMS

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being sent via facsimile transmission to: Commissioner for Patents,
P.O. Box 1450, Alexandria, VA 22313-1450 on March 1, 2006.

By: 
Name: Jason S. Feldmar

AMENDMENT UNDER 37 C.F.R. §1.116

MAIL STOP AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 20, 2005, the application has not been amended. The current version of the claims follows.